

What can I do if my request for services is denied?

You may appeal a service denial as long as you do so within seven (7) days of the denial decision.

To appeal a clinical decision, have your provider contact ABH® at 800-606-3677.

To appeal a basic recovery supports decision, you or your provider should complete the appeal form available on the ABH® website

<http://www.abhct.com/resources.asp>

What if I'm not happy with the services I received?

We encourage all persons who have a complaint or wish to file a grievance to discuss the matter first with their clinician and their supervisor, in an attempt to resolve the issue.

If that is not successful, you may contact ABH® at the numbers indicated on the back of this brochure.

Complaints received by ABH® will be forwarded to DMHAS for review.



For more information please contact:



For information on substance use residential treatment

Phone 800-606-3677 #2

**Advanced Behavioral Health, Inc.
Behavioral Health Recovery Program
P.O. Box 735
Middletown, CT 06457**

For information on recovery support services

Phone 800-658-4472

http://abhct.com/resources_Downloads.asp



**STATE OF CONNECTICUT
Department of Mental
Health
and
Addiction Services**

**BEHAVIORAL HEALTH
RECOVERY PROGRAM**

***You may qualify
for assistance!***



What is the Behavioral Health Recovery Program?

The Department of Mental Health and Addiction Services (DMHAS) Behavioral Health Recovery Program (BHRP) is a program administered by Advanced Behavioral Health to provide eligible individuals with behavioral health treatment and recovery support services.

The program is for individuals who are eligible for Husky D (Medicaid for Low Income Adults) **and** who meet other specific program guidelines.



Goals of the Behavioral Health Recovery Program:

- To support you in your journey to recovery.
- To help you get quick access to the behavioral health treatment and recovery support services that you need.
- To work with you to increase your self-sufficiency in the community where you choose to live.

What kind of support is available from the Behavioral Health Recovery Program?

Behavioral Health Treatment Services not covered by Medicaid (e.g. Substance Use Residential Treatment)

Recovery Support Services

- Intensive Case Management
- Rental Assistance
- Recovery Housing
- Transportation to covered services
- Assistance with Basic Needs



How do I access treatment services through the Behavioral Health Recovery Program?

If you receive or are eligible for Husky D (Medicaid for Low Income Adults) and are interested in receiving residential services to treat your substance use:

Call 1-800-606-3677 Option #2
For more information

How do I access recovery support services through the Behavioral Health Recovery Program?

If you receive Husky D and are interested in receiving recovery support services:

Call 1-800-658-4472
For more information

Additional Eligibility Criteria:

You will need to be engaged with a Medicaid behavioral health treatment provider

AND

You cannot be receiving state or federal cash assistance.